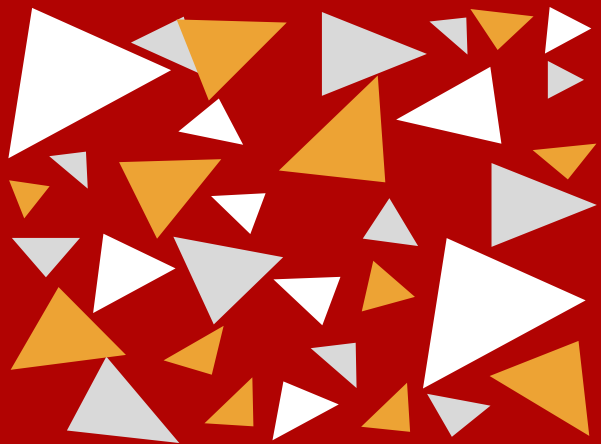
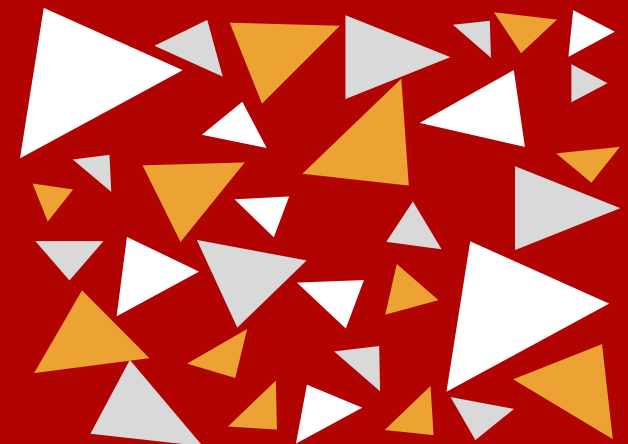
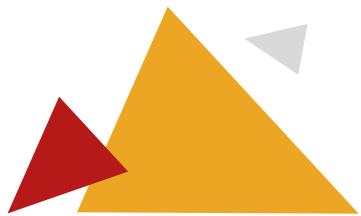


Théâtre improvisation et relation client



Isabelle KERISIT





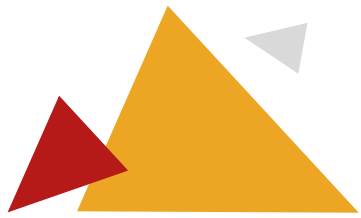
Comment se comporter

Apathique	Empathique
Antipathique	Sympathique

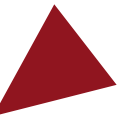


Comment se comporter

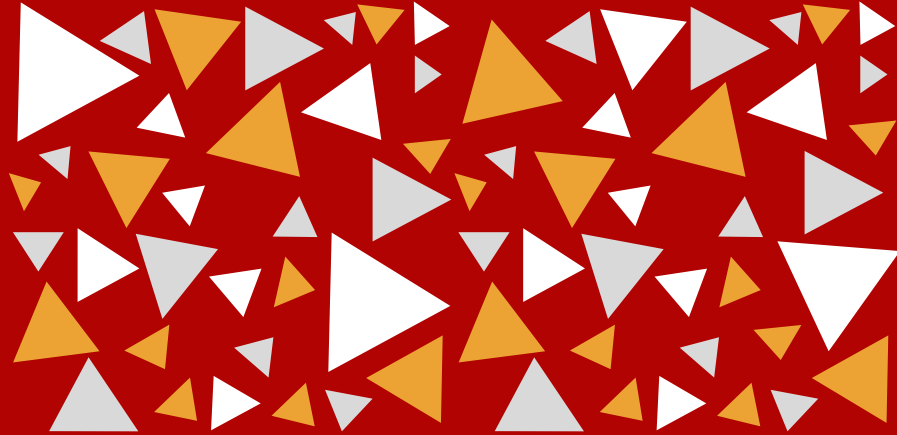
Apathique Nie l'émotion	Empathique Reconnaît et dépasse l'émotion
Antipathique Rejette l'émotion	Sympathique Partage l'émotion



Play-it-training



Merci de votre attention,
RETROUVONS-NOUS au cocktail 😊



Anne-Cécile
JULIENNE



Isabelle KERISIT



Virginie FABBRO

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