

g|orgias

A help desk to scale customer support

New opportunities in support



Get the full customer history



Omnichannel



Suggested responses

SHARED VIEWS

Unassigned (20)

My tickets (23)

Closed (0)



Joined on March 26

Report order issue

ORDER

FAILED DELIVERY

April 1



CLOSED

Compensation for your order #182776 that was placed on Saturday last month at the end of the day

ORDER

ISSUES

COMPENSATION

REFUND

April 4



CLOSED



Ordered a meal on April 15



Referred a friend with promo code HSQDY on April 23

Cancel my last order

ORDER

FAILED DELIVERY

+ ADD TAG



ABHIMANYU SINGH

#14

OPEN

Erick Rodriguez



<erodriguez@gmail.com>

Today 01:19pm

Hi! I am looking to speak with a ClassPass representative about a class booking.

Abhimanya Singh

hi Jen!

How can I help you?

Today 01:19pm

Erick Rodriguez

Today 01:19pm

Hi Frankie

I wanted to resolve a situation I had with my classpass

I went to a class on Monday morning which the reservation never went through

Search



Erik Rodriguez

Email: erodriguez@gmail.com

Id: 321

Address: 90 Avenue Victor Cresson, 92130 Issy-les-Moulineaux, France

Order count: 3

First order date: 2016-02-11

Order 12414351

GENERAL INFO

Order_id: 17501790

Time_estimate: 20

Cancelled: False

Total: 9.25

DATE INFO

Order_date: 8th March, 2016

Delivery_date: 9th March, 2016

Type: Pickup

Date_confirmed: 10th March, 2016

Order 3252511351

Order 2352525235

